

| | No. | Level | SOI ref | Title | New, Existing or Mod | In HM PPB | In current DB | Freq | FYP Outcome | Service Plan | Compliance | Automated | HRA/GF | Source | Data available | Data Owner |
|----|---|-------|---------|--|----------------------|-----------|---------------|-----------|-------------|--------------|------------|-----------|-------------|---------|----------------------------------|---------------|
| 1 | | | | | | | | | | | | | | | | |
| 2 | Homelessness | | | | | | | | | | | | | | | |
| 3 | 1 | 1 | SOI 1 | Number of cases where positive action succeeded in preventing homelessness. | Existing | N | N | Quarterly | 2 | | No | No | GF | P1E | Yes | Julie Render |
| 4 | 2 | 1 | SOI 2 | Number of new homeless applications made | New | N | N | Quarterly | 2 | | No | No | GF | Capita. | Yes | Julie Render |
| 5 | 3 | 1 | SOI 3 | Of the homeless decision made in the quarter the average number of days to make decision | New | N | N | Quarterly | 2 | | No | No | GF | Capita. | Yes | Julie Render |
| 6 | 4 | 1 | SOI 4 | % change in the number of homeless applications taken against previous year | New | N | N | Annually | 2 | | No | No | GF | Capita. | Yes | Julie Render |
| 7 | Temporary Accommodation | | | | | | | | | | | | | | | |
| 8 | 5 | 1 | SOI 5 | Number of families in B&B | New | N | N | Quarterly | | | No | No | GF | P1E | Yes | Debra Gilbert |
| 9 | 6 | 1 | SOI 6 | Total number of cases accommodated in temporary accommodation within a rolling 12 months | New | N | N | Quarterly | | | No | No | GF | Capita. | Yes | Debra Gilbert |
| 10 | 7 | 1 | SOI 7 | Average rent cost of each TA type (including B&B) in use at end of quarter | New | N | N | Quarterly | | | No | No | GF | Agresso | Yes | Debra Gilbert |
| 11 | 8 | 1 | SOI 8 | Total rent cost of each TA (including (B&B) type during the quarter | New | N | N | Quarterly | | | No | No | GF | Agresso | Yes | Debra Gilbert |
| 12 | Development & Housing Supply | | | | | | | | | | | | | | | |
| 13 | 9 | 1 | SOI 9 | Actual new homes completions in the year benchmarked - Total (PPB only) | New | Y | N | Annually | 2 | | No | No | Spreadsheet | Yes | Property services: Paul Stimpson | |
| 14 | 10 | 1 | SOI 12 | How many right-to-buys have been completed this year | New | N | N | Annually | | | No | No | Spreadsheet | Yes | Alison Lane | |
| 15 | 11 | 1 | SOI 13 | How many buy backs have been completed under the right-to-buy scheme | New | N | N | Quarterly | | | No | No | Spreadsheet | Yes | Alison Lane | |
| 16 | 12 | 1 | SOI 53 | How many dwelling purchases have been completed outside of the RTB buy back | New | N | N | Annually | | | No | No | Spreadsheet | Yes | Alison Lane | |

| Fraud | | | | | | | | | | | | | | | |
|-----------|---|--------|--|----------|----|---|-----------|---|--|----|----|------|-------------|-----|-----------------------------|
| 13 | 1 | SOI 14 | Number of properties recovered as a result of fraud investigation | New | N | N | Annually | 7 | | No | No | Both | Spreadsheet | Yes | John Moores |
| 14 | 1 | SOI 15 | Fraud interventions in relation to RTB | New | N | N | Annually | 7 | | No | No | Both | Spreadsheet | Yes | John Moores/Alison Lane |
| Voids | | | | | | | | | | | | | | | |
| 15 | 1 | SOI 17 | Average re-let time in days (standard re-lets) | ? | Y | N | Quarterly | 2 | | No | No | | Capita | Yes | Anne Stavrou |
| 16 | 1 | SOI 18 | Number of major works voids | New | N | N | Quarterly | 2 | | | | | Capita | Yes | Alan Cope |
| 17 | 1 | SOI 19 | Total cost of major works voids | New | N | N | Quarterly | 2 | | | | | Capita | Yes | Daren Keegan |
| Rents | | | | | | | | | | | | | | | |
| 18 | 1 | SOI 20 | % of debt that is former tenant arrears | Existing | Y? | Y | Quarterly | 7 | | No | No | HRA | Arvato | Yes | Eugene Spellman |
| 19 | 1 | SOI 21 | % of former tenant arrears written off | New | N | N | Annually | 7 | | No | No | HRA | Arvato | Yes | Eugene Spellman |
| 20 | 1 | SOI 22 | Rent collected from current tenants as a percentage of rent due (including arrears b/f) | New | Y | N | Quarterly | 7 | | No | No | HRA | Capita | Yes | David Askwith/Debra Gilbert |
| 21 | 1 | SOI 23 | The number of council tenant households subject to the benefits Cap | New | N | N | Quarterly | | | No | No | HRA | Capita | Yes | Gary Beynon |
| Leasehold | | | | | | | | | | | | | | | |
| 22 | 1 | SOI 27 | Of leasehold service charges invoiced during the year the percentage of service charge collected | New | N | N | Quarterly | | | No | No | | Agresso | ? | Amanda Talbot |